April 26, 2024

TO: Chimney Rock PPD Customers

FROM: Chimney Rock Public Power

RE: Change of Billing Dates and Automatic Payments

Effective June 1, 2024, bills that have been mailed the middle of each month, due by the end of the month, will now be mailed on or about the 6th of each month with a due date of two weeks later, around the 20th of the month. Bills that are mailed the end of the month, due by the 10th of the month will now be mailed around the 12th of the month, due date will be two weeks later, around the 26th of the month.

This billing change will also affect the dates that the credit cards and automatic bank draft payments are made. In the month of June, the May bill will be drafted on June 4th, this will be for the May billing. Also, during the month of June, your account will be drafted again on June 26th. The June 26th payment will be for the June billing. Then, starting in July accounts will be drafted around the 26th of each month.

If having two payments charged to your account in the month of June will cause a hardship, please give our office a call and we will work out a payment arrangement with you.

Thank you for your understanding as we make this change in our billing/payment process.